

## **DEPARTMENT FOR EDUCATION CORONAVIRUS HELPLINE**

The Department for Education coronavirus helpline is available to answer questions about COVID-19 relating to education and children's social care. Staff, parents and young people can contact this helpline as follows:

**Phone: 0800 046 8687**

Opening hours:

**8.00am to 6.00pm (Monday to Friday), 10.00am to 4.00pm (Saturday to Sunday)**

Please note, we are currently experiencing high volumes of calls. We appreciate your patience at this time and apologise for any wait that you may experience. To ensure that we answer your calls as quickly as possible, we have now extended our opening hours to cover weekends and are increasing the number of call handlers available to answer your calls.